PART B Definitions

Words or phrases appearing in the Policy Document in initial capitals will have the meanings given to them below:

Where appropriate, any reference to the singular includes references to the plural, references to the male include references to the female and references to any statute include references to any subsequent changes to that statute.

In case of any conflict between the interpretations of any of the terms of this Policy Document, the Part C (Specific Terms and Conditions) shall override Part B (Definitions) of this Policy Document.

General Terms

Act means the Insurance Act, 1938 (4 of 1938)

Age means age at last birthday as on last policy anniversary.

Allocation for linked insurance product means the process of allocating premium to create units, at the prevailing unit price, in the segregated funds offered under the linked insurance product, as and when the premiums are received or switches from one fund to another fund are made.

Annualized Premium means the Premium amount payable in a Year excluding taxes, rider premiums and underwriting extra premium on riders, if any

Application Form / Proposal Form means the application form and any other information / document provided by the Policyholder to the Company before the inception of this Policy.

Appointee means the person named in the Schedule to receive payment, under this Policy if the Nominee is a minor at the time payment becomes due.

Assignee means the person to whom the rights and benefits under this policy are transferred by virtue of assignment under section 38 of the Insurance Act, 1938, as amended from time to time

Assignment means a provision wherein the policyholder can assign or transfer a policy in accordance with Section 38 of the Insurance Act, 1938, as amended from time to time.

Authority means the Insurance Regulatory and Development Authority of India established under the provisions of section 3 of the Insurance Regulatory and Development Authority Act, 1999

Benefit Illustration means an Annexure along with the Policy Schedule that illustrates the premiums, guarantees, returns, benefits and values of the proposed policy. This Benefit Illustration complies with IRDAI Regulations and contains clear disclosure of both guaranteed and non-guaranteed benefits, if any, of the Policy

Benefits means the Death Benefit, Vesting Benefit, or any other benefit, as the case may be, applicable in the terms and conditions of this Policy **Business Day** is the day other than Saturday and Sunday and days when the Company's corporate office is closed.

Charges means collectively the Allocation Charges, the Mortality Charges, the Policy Administration Charges, the Fund Management Charges, the Discontinuance/Surrender Charges, Miscellaneous Charges and any other charges that may be levied by the Company from time to time under this Policy

Claimant shall mean the Life Insured (or) the Policyholder (or) the assignee (or) the Nominee where a valid nomination has been effected or the legal heirs of the Policyholder/Nominee, as the case may be.

Company/Insurer/Us/We/Our means or refers to Pramerica Life Insurance Limited.

Coverage Commencement Date means the date as specified in the Schedule from which the risk cover starts under this Policy.

Death Benefit means the benefit which is payable on death of life assured, as stated in the policy document.

Discontinuance means the state of a policy that could arise on account of surrender of the policy or non-payment of the premium due before the expiry of the grace period.

Discontinued Pension Fund means the segregated fund of the insurer constituted by the fund value, as applicable, of all the linked insurance policies discontinued during lock-in period.

Free Look Period is the period of 30 days from the date of receipt of the Policy Document by the Policyholder to review the terms and conditions of this policy and where the Policyholder disagrees to any of those terms and conditions, he/ she has the option to return this policy as detailed in Section Nine of Part D of this Policy Document.

Funds mean the internal investment funds established and managed by the Company in accordance with the terms and conditions of this Policy. It also refers as the Segregated Fund that are earmarked under linked insurance business

Fund Value means the total number of Units held in the Unit Account multiplied by their respective Unit Price. It also refers as Unit fund value that is the summation of number of units in each segregated fund multiplied by the net asset value (NAV) for respective segregated fund under that policy.

Force Majeure includes but is not limited to any extraordinary circumstances, such as extreme volatility of the value of the investments of an investment Fund, extended suspension of trading on the stock exchanges, natural calamities, riots and any other similar events beyond the control of the Company.

Goods and Service Tax (GST) means applicable tax which is charged based in the type of policy communication address of the policyholder as stated in the schedule and amended from time to time. The rates charged may change subject to change

in rate and/or the state mentioned in the communication address of the policyholder as on date of adjustment.

Grace period for other than single premium policies means the time granted by the insurer from the due date of payment of premium, without any penalty or late fee, during which time the policy is considered to be in-force with the risk cover without any interruption, as per the terms & conditions of the policy. The grace period for payment of the premium for all types of life insurance policies shall be 15 days, where the policyholder pays the premium on a monthly basis and 30 days in all other cases

IRDAI means the Insurance Regulatory and Development Authority of India.

Life Assured/ Insured means the person on whose life this Policy is effected and is named in the Schedule.

Lock-in Period means the period of five consecutive completed years from the date of commencement of the policy, during which period the proceeds of the policies cannot be paid by the insurer to the Policyholder or to the Insured, as the case may be, except in the case of death or upon the happening of any other contingency covered under the policy.

Vesting Benefit means benefit, which is payable on Vesting Date as mentioned in the Schedule in accordance with the terms and conditions of the policy

Vesting Date means the date specified in the Schedule and when the coverage under the Policy ends.

Minor in this policy means any person who is below 18 years of age.

Mortality Charge means the cost of life or health insurance cover. It is exclusive of any expense loadings and is levied by cancellation of units. This charge, if any, shall be levied at the beginning of each policy month from the fund

Net asset value (NAV) or Unit Price means the price per unit of the segregated fund.

Nominee means the person named in the Policy Schedule who has been nominated in accordance with Section 39 of the Insurance Act, 1938, as amended from time to time, to receive the Death Benefit. Nomination can be effected only if Policyholder is same as Life Insured.

Nomination is the process of nominating a person(s) in accordance with provisions of Section 39 of the Insurance Act, 1938 as amended from time to time

Partial Withdrawal means any amount withdrawn partially out of unit fund by the policyholder during the term of the policy.

Policy means this Policy Document which is the evidence of contract between the Company and the Policyholder.

Policy Anniversary means the anniversary of the Coverage Commencement Date.

Policy Commencement Date means the date when this Policy is issued and is specified in the Schedule.

Policy Document means the Terms & Conditions, the Application Form and the Schedule as amended from time to time

Policy Month means the 1 month period starting from the Coverage Commencement Date and accordingly thereafter every subsequent Policy Month.

Policy Term means the period between the Coverage Commencement Date and Vesting Date.

Policy Year means the 12 months period starting from the Coverage Commencement Date and accordingly thereafter every subsequent Policy Anniversary.

Policyholder means the person named in the Schedule who has concluded this Policy with the Company. Policyholder is the owner of the Policy. In case of absolute assignment, the assignee will become the Policyholder. In case of partial or conditional assignment, the assignee will have the first right in the Policy extent to the assignment done.

Premium means the amount of premium payable by the Policyholder. The Schedule details the amount payable (Policy Installment Premium), when it is to be paid (Premium Frequency) and the term over which it is to be paid (Premium Paying Period).

Premium Paying Period means the term in years as specified in the Policy Schedule during which the Premiums are payable by Policyholder to the Company under this Policy.

Premium re-direction means an option which allows the policyholder to modify the allocation of amount of renewal premium to various segregated funds under a linked insurance policy.

Revival of a policy means restoration of the policy, which was discontinued due to the nonpayment of premium, by the insurer with all the benefits mentioned in the policy document, with or without rider benefits if any, upon the receipt of all the premiums due and other charges or late fee if any, during the revival period, as per the terms and conditions of the policy, upon being satisfied as to the continued insurability of the insured or policyholder on the basis of the information, documents and reports furnished by the policyholder, in accordance with Board approved underwriting policy.

Revival Period means the period of three consecutive years from the date of first unpaid premium

Schedule means the document attached to this Policy which contains specific details of the Policy and benefits and any annexure attached to it from time to time and any endorsements the Company has made and, if more than one, then the latest in time

Settlement Option means a facility made available to receive the maturity or death proceeds in instalments in accordance with the terms and conditions stated in advance at the inception of the contract

Senior citizen shall have the same meaning assigned to it under Maintenance and Welfare of Parents and Senior Citizens Act, 2007.

Sum Assured is the absolute amount of benefit arrived at by applying the methodology as approved by the Regulator, i.e. IRDAI, and is specified in the attached Policy Schedule.

Eligibility for the Sum Assured is determined according to the terms and conditions of this Policy. Sum Assured and Reduced Paid up Sum Assured are same in this policy.

Surrender means withdrawal or termination of the entire policy in accordance with the terms and conditions of the policy

Surrender Value means an amount, if any, that becomes payable in case of surrender in accordance with the terms and conditions of the policy

Switches means a facility allowing the policyholder to move from one segregated fund, either wholly or in part, to other segregated fund(s) amongst the segregated funds offered as per the terms and conditions of the policy

Top-Up Premium is an amount that is paid voluntarily by the policyholder besides contractual premium and is treated as single premium for all purposes.

Top-Up Fund Value is equal to the total number of Units pertaining to the Top Up Premium existing in each Fund under this Policy multiplied by their respective Unit Price on the relevant date.

Top-Up Sum Assured means the Sum Assured pertaining to Top-Up premium.

Total Premiums Paid means total of all the premiums received under the base product including top-ups premium paid, if any.

Unique identification number (UIN) means a unique number allotted to each product which is required to be disclosed in product related literature, policy documents and any other supporting documents for such product.

Unit means a specific portion or part of the underlying segregated linked fund which represents policyholder's entitlement in such funds.

Unit Account means a notional account in which Units are allocated or redeemed for the sole purpose of determining the benefits under the Policy.

Unit Fund Value means the summation of number of units in each segregated fund multiplied by the net asset value (NAV) for respective segregated fund under that policy.

Unit Price means the price at which the Company allocates or redeems Units in each of the Funds, in accordance with the terms and conditions of the Policy.

Valuation Date is the date on which the value of assets in the Funds is determined as described in the terms and conditions of the Policy.

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PART C Specific Terms and Conditions

Section One: Policy Benefits

This is a Unit Linked Non-Participating Individual Savings Pension Plan.

a) Benefit Payable on Death

In case of death of life assured during the policy term, provided the policy is in-force and all due premiums have been paid, the death benefit payable shall be

Higher of:

- ₹10.000 or
- Fund Value (including Top-up Fund Value, if any) or
- Sum Assured

Sum Assured will be reduced to the extent of partial withdrawals made in the last two years immediately preceding the date of death. The partial withdrawal made from the Top-Up premium shall not be reduced for this purpose.

Utilization of Death Benefit:

On the death of life insured nominee will be provided with the below mentioned options to utilize the Death Benefit

Option available to the nominee:

- Nominee can withdraw the entire proceeds of the Death Benefit
- Nominee will have an option to utilize the entire proceeds of the Death Benefit or part of it for purchasing annuity or deferred annuity at then prevailing rates
- Nominee can choose the settlement option where proceeds of the Death Benefit will be received in the form of installments subject to the following conditions:
 - a. The Settlement period cannot be greater than 5 years, from the date of death
 - Fund switches can be exercised during the settlement period.
 - Applicable Fund Management Charges shall be levied during the settlement period
 - d. The Complete withdrawal may be allowed at any time during the settlement period without levying any charge.

If the minimum annuity available is less than Rs.1000 per month, then the fund value, including Top-up fund value shall be paid in full.

If the Life Insured dies at any time before the Vesting Date, while the Policy is in Discontinued Pension Fund, the Company will pay the death benefit equal to the value of Units in the Discontinued Pension Fund or Rs.10,000 whichever is higher.

All benefits shall be paid to the Claimant. In the absence of a Claimant, the benefits will be paid to the legal heirs of the Claimant.

If death occurs due to suicide or attempted suicide, whether sane or insane, within twelve months of the Policy Commencement Date or within twelve months from the date the of revival of the Policy, then the Company's obligation under this Policy shall be to pay the Fund Value available as on the date of intimation of death and the Charges other than Fund Management Charges and Guarantee Charges, if any levied subsequent to the date of death shall be added back to the fund value as available on the date of intimation of death.

b) Benefit Payable on Vesting

On survival of the life assured till the vesting date, the Fund Value including the Top up fund value, if any will become payable provided policy has not been terminated. You shall be entitled to any of the option mentioned below:-

- Utilize the entire Fund Value (including Top-Up Fund Value if any) to purchase immediate annuity or deferred annuity from the Company at the then prevailing annuity rate subject to c) below
- b) Commute up to 60% of the Fund Value (including Top-Up Fund Value if any) and utilize the balance amount to purchase immediate annuity or deferred annuity from the Company at the then prevailing annuity rate subject to c) below
- c) The policyholder shall have an option to purchase immediate annuity or deferred annuity from another insurer, at the then prevailing annuity rate, by utilizing not more than 50% of the proceeds of the policy net of commutation.

In case the proceeds of the policy either on surrender or vesting, net of commutation, is not sufficient to purchase minimum annuity such proceeds of the policy shall be paid to the policyholder as lump sum (Minimum Annuity should be Rs 1,000/month)

Section Two: Guaranteed Additions

Guaranteed Additions will be added to the policy on receipt of premium for the first Policy Year. Guaranteed Additions are defined as extra units that are allocated in the same proportion as the base premium and are expressed as % of premium paid as given in the table below. These additions will be allocated given the policy is in-force and all due premiums have been paid and is not applicable for Top-Up premium

Guaranteed Additions will be allocated as per the table mentioned below:

Premium Payment	Monthly mode		
Term	Premium Band 1 (₹30,000 to ₹59,999)	Premium Band 2 (₹60,000 and above)	
5-9	0%	2%	
>=10	0%	4%	

Premium	Annual mode		
Payment Term	n Premium Band 1 Premium Band 2 (₹30,000 to ₹59,999) (₹60,000 and above)		
5-9	0%	3%	
>=10	0%	5%	

Premium Bands are basis Annualized Premium\$.

Guaranteed Additions will be applicable for the first policy year premium only and will be recovered in case the Policy is cancelled under free-look.

\$ Annualized Premium means the premium amount payable in a year excluding the taxes, rider premiums and underwriting extra premium on riders, if any

Section three: Return of Mortality Charge

On Survival of the Life Insured till the end of the Policy Term, an amount equal to the total of all the Mortality Charges deducted during the Policy Term (including mortality charges deducted on Top-Up Sum Assured) will be added to the total Fund Value (Base Fund value plus Top Up Fund value) at the Vesting Date provided the Policy is in force and all due premiums are paid in full as on the Vesting Date.

The Return on Mortality Charges is subject to following:

- The amount payable under the Return of Mortality Charge, including any Extra Mortality charged if any, shall exclude any GST and cess with respect to the Mortality Charge that has been deducted.
- If the Top up Fund Value is NIL at the Vesting Date, but the Mortality Charge was deducted with respect to the Top up Premium during the Policy Term, the amount of Return of Mortality Charge due with respect to Top up Premium will also be added to the regular Premium Fund Value.
- The amount of Return of Mortality Charge will be added in the Funds in the same proportion as the value of those Funds as at the date of the Return of Mortality charge addition. Unit Price as on the date of such addition will be used for the unitization.
- No Return of Mortality Charge will be available in a Policy that has been terminated, discontinued or converted to a reduced paid-up policy.

Section four: Payment of Premium, Grace Period and Discontinuation of Premium Payments

If the Premium Frequency is annual, then Premium must be paid on each Policy Anniversary. If the Premium Frequency is monthly, the Premium must be paid on the date corresponding with the Policy Commencement Date in every month till the end of the Premium Paying Period. If the corresponding date does not exist in a particular month, then the last day of that calendar month shall be deemed to be the due date for payment.

Policy Installment Premium shall be deemed to have been paid only when received and realized by the Company.

In case the policyholder doesn't pay the premium by due date, the policyholder will have a grace period of 30 days in case of Annual mode policies and 15 days of grace period in case of monthly mode policies from the due date to pay Premium, during which time the policy is considered to be in-force with-out any interruption as per the terms & conditions of the policy.

Premium Discontinuance during the first five policy years (Lock-in Period)

- a. Upon expiry of the grace period, in case of discontinuance of policy due to non-payment of premium, the Fund Value, after deducting the applicable discontinuance charges, shall be credited to the Discontinued Pension Fund and the risk cover and rider cover, if any, shall cease. In case of death of the life assured, higher of Rs. 10,000 or proceeds of Discontinued Pension Fund shall become payable^{\$\$\$\$\$\$\$\$\$\$\$\$, upon which the policy shall terminate subject to the provisions mentioned under 'Utilization of Death Benefit'}
- b. Such discontinuance charge shall not exceed the charges stipulated in section E of this document. All such discontinued policies shall be provided a revival period of three years from date of first unpaid premium. On such discontinuance, the insurer shall communicate the status of the policy, within three months of the first unpaid premium, to the Policyholder and provide the option to revive the policy within the revival period of three years.
 - i. In case the Policyholder opt to revive but does not revive the policy during the revival period, the proceeds of the Discontinuance Pension Fund shall be paid^{\$\$} to the Policyholder at the end of the revival period or lock-in period whichever is later. In respect of revival period ending after lock-in period, the policy will remain in Discontinuance Pension Fund till the end of revival period. The Fund management charges of Discontinued Pension Fund will be applicable during this period and no other charges will be applied.
 - ii. In case the Policyholder does not exercise the option as set out above, the policy shall continue without any risk cover and rider cover, if any, and the policy fund shall remain invested in the Discontinuance Pension Fund. At the end of the lock-in period, the proceeds of the Discontinuance Pension Fund shall be paid^{\$\$\$} to the Policyholder and the policy shall terminate.
 - iii. However, the Policyholder have an option to surrender the policy anytime and proceeds of the discontinued policy shall be payable^{\$\$\$} at the end of lock-in period or date of surrender whichever is later.

The Fund Management Charges of Discontinued Pension Fund will be applicable during this period and no other charges will be applied.

\$\$Subject to the provisions mention under Part –C(Section-1 (b))

Premium Discontinuance after the first five Policy Years

a. Upon expiry of the grace period, in case of discontinuance of a policy due to non-payment of premium after the lock-in period, the policy shall be converted into a reduced paid-up where Sum Assured will be 105% of Total Premiums Paid. The policy shall continue to be in reduced paid-up status, without any rider cover, if any. All charges as per the terms and

conditions of the policy shall be deducted during the revival period. However, the mortality charges shall be deducted based on the reduced paid up sum assured only. In case of the death of the Life Assured while the Policy is in reduced paid-up status; the nominee/claimant shall receive the benefit which is higher of Rs. 10,000 or Fund Value (including Top-up

b. On such discontinuance, the Insurer shall communicate the status of the policy, within three months of the first unpaid premium to the Policyholder and provide the following options:

Fund Value, if any) or Sum Assured.

- To revive the policy within the revival period of three years, or
- ii. Complete withdrawal of the policy\$\$.
- c. In case the Policyholder opts to revive the policy but does not revive the policy during the revival period, the fund value shall be paid^{\$\$} to the Policyholder at the end of the revival period.
- d. In case the Policyholder does not exercise any of the options set above, the policy shall continue to be in reduced paid up status. At the end of the revival period the proceeds of the policy fund shall be paid^{\$\$\$} to the Policyholder and the policy shall terminate.
- e. All charges as per the terms and conditions of the policy may be deducted during the revival period.
- f. However, the Policyholder has the option to surrender the policy anytime and proceeds of the policy fund shall be payable^{\$\$}

\$\$Subject to the provisions mention under Part –C(Section-1 (b))

While the funds are in Discontinued Pension Fund

- A Fund Management Charge of 0.5% on the Discontinued Pension Fund will be made. No other charges will apply.
- ii. From the date funds enter the Discontinued Pension Fund till the date they leave, a minimum guaranteed interest rate declared by IRDAI from time to time will apply. The current minimum guaranteed interest rate is 4% per annum. The

- excess income earned in the Discontinued Pension Fund over and above the minimum guaranteed rate of interest will also be accounted to the Discontinued Pension Fund.
- iii. The excess income earned in the Discontinued Pension Fund over and above the minimum guaranteed interest rate shall also be apportioned to the Discontinued Pension Fund.

In case of the death of the Life Insured while the Policy is in reduced paid-up status; the Nominee / Claimant shall receive the 105% of Total Premiums Paid or Rs 10,000 whichever is higher.

*Paid-up Sum Assured will be reduced to the extent of partial withdrawals made in the last 2 years immediately preceding the date of death. The partial withdrawal made from the Top-Up premium shall not be reduced for this purpose.

Section five: Top-Up Premiums

- a. The Policyholder may make a payment of Top-Up Premium anytime during the Policy Term, subject to board approved underwriting policy, and provided all the due regular premiums are paid.
- There is no limit on top-up premium, subject to minimum of ₹10,000
- Top up premium can be paid unlimited number of times during the policy term.
- d. Sum Assured would increase by Top-Up Sum Assured after availing a Top-Up facility.
- e. Top-Up Premiums once paid cannot be withdrawn from the Fund for a period of 5 years from the date of payment
- f. All Top-Up Premiums made during the currency of the contract, shall have an insurance cover treating them as single Premium.
- g. Each Top-up Sum Assured shall be 105% of the Top-up
- No Top-up to be accepted if the basic premiums are not paid or due during grace period.

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PART D Policy Servicing

Section One: Revival

The Policyholder has an option to revive the discontinued Policy within three years from date of first unpaid premium, subject to payment of overdue premiums and the underwriting policy of the Company.

Revival of a Discontinued Policy during lock-in period:

- a. The policyholder can revive the policy restoring the risk cover, along with the investments made in the segregated funds as chosen by the Policyholder, out of the Discontinued Pension Fund, less the applicable charges as mentioned below in (b), in accordance with the terms and conditions of the policy
- b. At the time of revival:
 - all due and unpaid premiums which have not been paid shall be payable without charging any interest or fee
 - Policy Administration Charge and Premium Allocation Charge as applicable during the discontinuance period shall be levied. No other charges shall be levied
 - Guaranteed Additions, applicable if any, shall be shall be allocated to the unit fund at the time of Revival
 - iv. The discontinuance charges deducted at the time of discontinuance of the policy shall be added back to the fund

Revival of a Discontinued Policy after lock-in period:

- You can revive the policy restoring the original risk cover in accordance with the terms and conditions of the policy
- b. At the time of revival:
 - all due and unpaid premiums under base plan which have not been paid shall be payable without charging any interest or fee. The policyholder also has the option to revive the rider.
 - Premium Allocation Charge as applicable shall be levied.
 - iii. No other charges shall be levied.

The Policy can be revived as per the terms and conditions provided that:

- The Policyholder complies with any requests for information and documentation made by the Company for this purpose.
- ii. The Policyholder pays all outstanding Premium and Charges, if any from the last date of receipt of Premium to the date on which the written notice to revive the Policy becomes effective.
- The revival of the Policy shall be effective from the date on which the Company has issued a written endorsement confirming the revival of the Policy.

The Policyholder understands and agrees that there is no obligation on the Company to revive the Policy or to revive it on the same terms, and the revival is subject to the underwriting requirements of the Company as applicable from time to time. The medical cost, if any, shall be borne by the Policyholder.

Section Two: Partial Withdrawals

- a. The Policyholder may make partial withdrawals in accordance with the conditions mentioned under which it is allowed after the completion of the Lock-in Period, subject to the following:
 - Partial withdrawals from Top-Up Premiums will be allowed after completion of five policy years from date of payment of Top-Up Premiums.

- Total amount of partial withdrawals in a Policy Year should not exceed 25% of the Fund Value at the time of partial withdrawal.
- iii. During the entire Policy Term there can be only three Partial Withdrawal.
- iv. The minimum partial withdrawal amount is ₹10,000
- v. Partial withdrawals shall be allowed from the fund value built up on from the top-up premiums, if any, as long as such fund value supports the partial withdrawals and subsequently, the partial withdrawals may be allowed from the fund value built up from the regular Premium
- vi. Sum Assured will be reduced to the extent of partial withdrawals made in the last 2 years immediately preceding the date of death. The partial withdrawal made from the top-up premium shall not be reduced for this purpose
- vii. The partial withdrawals shall not be allowed which would result in termination of a contract

Conditions on which the partial withdrawal is allowed:-

- Higher education of children including legally adopted child.
- Marriage of children including legally adopted child.
- Purchase or construction of a residential house or flat in the life assured's own name or in joint name with their legally wedded spouse. However, if the life assured already owns a residential house or flat (other than ancestral property), no withdrawal shall be permitted.
- For treatment of critical illnesses of self or spouse or dependent children, including legally adopted child.
- Medical and incidental expenses arising from disability or incapacitation suffered by the life assured
- Expenses incurred by the life assured for skill development/reskilling or any other selfdevelopment activities.
- Expenses incurred by the Life assured for the establishment of her/his own venture or any startups.

In case of death, Sum Assured payable will be reduced to the extent of partial withdrawals made in the last two years immediately preceding the date of death. For this purpose, partial withdrawals with respect to the fund value from the regular Premiums shall only be counted and not with respect to the fund value from the Top-up premiums.

Section Three: Switching

The Policyholder has an option to switch all or part of existing units from one fund to another fund. However, switching is not allowed under the Systematic Transfer Plan and Life Stage Portfolio investment strategies.

Within Defined Portfolio Strategy, the Policyholder may switch Units between available Funds subject to the following:

- The Policyholder gives prior notice to the Company of the switch he/she wishes to make.
- There are no switching charges or restrictions on number of switches during the Policy Term.

- c. Switches will only be effective once the Company has B. If the
- c. Switches will only be effective once the Company has confirmed the same.

 d. There will be separate Unit Accounts maintained for
- regular Premium and Top-Up Premiums. The switch out/in from top up accounts will be allowed only within the respective Funds meant for Top-Ups Unit Account. Similarly switch out/in in regular Premium account will be allowed only in the respective Fund meant for regular Premium accounts.
- e. Switching between Top-Up account and regular Premium Unit Account will not be allowed.
- f. No Switching Charge will be levied for switching from Liquid Fund to the chosen Funds in case STP is opted for.
- g. The Company will make a switch by redeeming Units from the Fund the Policyholder wishes to switch out and by allocating Units in the Fund the Policyholder wishes to switch in, equivalent to the amount the Policyholder wishes to be switched. For each transaction, the Company will use the Unit Price of the respective Funds that applies on the day of that transaction.
- h. The minimum amount to be switched is as specified in the Schedule except where 100% Fund Value is to be switched to another Fund.

Section Four: Premium Redirection

Within Defined Portfolio Strategy, Premium Redirection gives the flexibility to change the proportion of Premium invested in different funds through an advance notice to the Company. All regular Premiums or Top-ups will continue to be invested as per the revised mandate until you change the same. Premium however cannot be redirected to Liquid Pension Funds. If you select more than one fund, at least 1% of the allocated Annualized will be invested in each fund. There are no Premium Redirection charges or restrictions on the number of redirections during the entire policy term.

Section Five: Settlement Option

- Only Nominee can choose the settlement option where proceeds of the Death Benefit will be received in the form of installments.
 - i. The settlement period which could be a period of 1, 2, 3, 4 or 5 years
 - ii. The frequency of periodic payments could be annually, semi-annually, quarterly or monthly.
- If the Nominee opts for settlement option, payments will be made in installments, based on settlement period and frequency of payouts chosen
- c. During the settlement period, the inherent risk in the underlying investment funds will be borne by the nominee.
- Nominee has an option to switch the funds during the settlement period
- e. No partial withdrawals are allowed during the settlement period. However, the Nominee can take complete withdrawal at any time during the settlement period and no charge will be levied for such withdrawal
- f. Only Fund Management Charge is charge levied during the settlement period. No other charge shall be levied
- g. The policy will terminate once the fund value falls below the minimum amount specified in the Schedule during settlement period or at the end of settlement period by paying fund value at that time.

Section Six: Surrender Value

A. A policy issued under this plan will acquire surrender value immediately from first policy year. However, no surrender value will be payable during the "lock in period", which is a period of five consecutive Policy years from the date of commencement of the Policy.

- B. If the Policyholder opts for surrender within first five Policy years, the Fund Value, including Top-up fund value if any, after deducting the applicable discontinuance charges, shall be credited to the Discontinued Pension Fund and the risk cover and rider cover, if any, shall cease.
- C. The proceeds from the Discontinued Pension Fund shall be paid^{\$\$} at the end of the lock-in period as the Surrender Value.
- D. Only fund management charges shall be deducted from this fund during this period.
- E. The income earned on this fund shall be at least the minimum rate as prescribed by the IRDAI from time to time. The current prescribed minimum guaranteed rate of interest applicable is 4% percent per annum. The excess income earned in the Discontinued Pension Fund over and above the minimum guaranteed interest will also be accounted to the Discontinued Pension Fund.
- F. If the Policyholder opts for surrender after the completion of the fifth policy year, the Fund Value including the Top-up Fund Value, if any will be paid^{\$\$}. No surrender penalty will be levied and policy surrender will extinguish all rights, benefits and interests under the policy.

\$\$Subject to the provisions mention under Part -C(Section-1 (b))

Section Seven: Loan

Loan facility is not available under this Policy.

Section Eight: Unit Encashment Conditions

- a. Subject to any changes notified by the IRDAI or any such body authorised by the Government of India to notify such changes, receipt of regular Premium (excluding outstation cheques or demand drafts) or valid requests for Unit switching, surrender of the Policy, partial withdrawal or benefit payments received at Company's address specified below or at any of Company's branch offices:
 - At or before 3:00 p.m. on_a particular Business Day will be processed at the closing Unit Price on that Business Day, and
 - After 3:00 p.m. on a particular Business Day will be processed at the closing Unit Price on the next Business Day.
- b. Notwithstanding anything stated above, if any payment received by the Company is in the form of an outstation cheque or demand draft, the payment will be processed at the closing Unit Price on the Business Day of realization of that instrument.

Section Nine: Free Look Period

You have a period of 30 days from the date of receipt of the Policy Document, to review the terms and conditions of the Policy. If you disagree to any of these terms or conditions, you have an option to return the Policy stating the reasons for objection. The Policy will accordingly be cancelled and the Company will refund an amount which shall at least be equal to non-allocated premiums plus charges levied by cancellation of units plus Policy Fund Value at the date of cancellation less Proportionate risk premium for the period on cover, the medical expenses, if any, incurred by the insurer, stamp duty charges and fund value of Guaranteed Additions.

Section Ten: Postponement of Vesting Date

On the date of vesting, the policyholder shall have an option to extend the accumulation period or deferment period within the same policy with the same terms and conditions as the original policy provided the policyholder is below the age of 60 years at the time of exercising this option.

Part E Charges, Fund Options etc.

Section One: Units and Unit Account

- a. On the Policy Commencement Date, the Company will open a Unit Account for the Policyholder in which Units attributable to all regular Premium and any Top-Up Premium paid by the Policyholder will be allocated, in the fund allocation proportion as specified in the Schedule, to the Funds chosen by the Policyholder and after deduction of applicable Premium Allocation Charges. The fund allocation proportion for any Fund chosen by the Policyholder may range between 1% and 100%. Any Top Up Premium shall be invested in the same fund allocation proportion unless policyholder opts for allocating the Top Up premium in a proportion different from the fund proportion specified in the schedule.
- b. The Policyholder may alter the fund allocation proportion (Premium Redirection) within Defined Portfolio Strategy subject to the following:
 - The Policyholder gives prior written notice to the Company of the changes in the fund allocation proportion that he wishes to make.
 - ii) Premium Redirection will only be effective once the Company has confirmed the same.
 - iii) All regular Premium or Top-Up Premiums received after this date will be invested as per the revised mandate till the Policyholder does not change the same.
 - iv) There are no charges or restrictions on number of Premium Redirection during the entire Policy Term
 - The Company may revise the minimum fund allocation proportion for any Fund by giving written notice to the Policyholder of not less than three months.

Section Two: Funds

- The Funds available for the Policyholder to invest in, their investment objectives and respective risk profile are described in Annexure II.
- b. The Company reserves the right to introduce new Funds, amend the investment objectives of any existing Fund or to close (terminate the Fund and encashment of all Units held in the Fund), withdraw (no further investment from the Policyholder will be accepted into the Fund, but existing Units held in the Fund will continue to exist in that Fund), split or combine existing Funds with the approval of the IRDAI or such other body authorized by the Government of India to approve such changes. The Company shall send written notification to the Policyholder in advance in case of any such change.
- c. Upon the closure of a Fund, the Company will switch the existing Units in that Fund and / or apply any future regular Premium which would have been applied to the Pension Debt Fund. Upon the withdrawal of a Fund, the Company will apply any future regular Premium which would have been applied to that Fund to the Pension Debt Fund. The Policyholder can switch to or opt to apply any future regular Premium to any other available Funds without Charges being applied within three months of the closure or withdrawal of a Fund.
- d. A Fund is composed of Units, which will be created when assets of an equivalent value are added to the portfolio of assets against which the Fund is referenced. The assets and any income arising from these assets shall remain the Company's property at all times and the Policy does not

- directly or indirectly confer on the Policyholder or any other person any title to or beneficial interest in any of the Company's assets or to any income from these assets or to the profits of the Company.
- e. The price or value of any Unit and Fund will fluctuate depending on the performance of the underlying assets. The Company does not guarantee the price or value of any Units.

Section Three: Defined Portfolio Strategy

Under this option, Policyholder can opt to invest in any of the Funds mentioned in the Schedule (except Discontinued Pension Fund or Liquid Pension Fund) in proportions of his/her choice. Within the defined portfolio strategy, Policyholder also has an option to select Systematic Transfer Plan option (STP) for which Liquid Pension Fund will be available to the Policyholder. The Policyholder can switch monies amongst these Funds using the switch option.

Section Four: Systematic Transfer Plan (STP) Option

- a) Policyholder has an option to exercise STP option for annual mode only. Policies within the Defined Portfolio Strategy at the Policy Commencement Date, for investing the Premium. The Policyholder will have an option to choose STP for 12 months only.
- b) In case the Policyholder opts for STP, the Premium (net of Premium Allocation Charge) will be first allocated to Liquid Pension Fund, and then at the beginning of each Policy Month, a portion will be systematically switched to the Funds chosen by the Policyholder at inception.
- c) At the beginning of every Policy Month, 1/n of units will be transferred from Liquid Pension Fund to other Funds as per the Fund allocation proportion chosen by the Policyholder.
 - Where n = number of months remaining under the STP scheme.
- Once exercised the STP option will be applicable for each of the subsequent Premium every Policy Year.

Section Five: Life Stage Portfolio Strategy

Policyholder will have to opt for this strategy at the inception of Policy. In this investment strategy the investments are distributed between Pension Dynamic Equity Fund & Pension Debt Fund with their proportions varying as per the different life stages. At inception the Funds will be distributed between two Funds, Pension Dynamic Equity Fund and Pension Debt Fund. As and when the next milestone is achieved, the funds will be re-distributed according to the attained Age (age bands) as given in the following table:

Age as on last birthday (last policy anniversary)	Pension Debt Fund	Pension Dynamic Equity Fund
Up to 25	15%	85%
26 – 30	20%	80%
31 – 35	25%	75%
36 – 40	30%	70%
41 – 45	35%	65%
46 – 50	40%	60%
51 – 55	45%	55%
56 and above	50%	50%

Every quarter, the strategy shall be reviewed and rebalanced, if necessary, to achieve above proportions. The rebalancing will be done on the first day of each quarter of the financial year except for the last 12 Policy Months of the Policy. If the first day is a non-Valuation Date then the next working day's NAV will be applicable.

In the last 12 Policy Months, the remaining investments from Pension Dynamic Equity Fund will be systematically transferred to the Liquid Pension Fund in 12 installments.

Section Six: Charges

The Company will levy the Charges in the following manner.

- a. Premium Allocation Charge: NIL, there is no premium allocation charge (on regular Premium or Top-up Premium) in this product.
- Policy Administration Charge: NIL, there is no policy administration charge (on regular Premium or Top-up Premium) in this product.
- c. Mortality Charge: This Charge is deducted by cancellation of Units from the Unit Account at applicable Unit Price at the beginning of each Policy Month and is guaranteed not to change. Please refer to Annexure I for details
- d. Fund Management Charge (FMC): This
 Charge is levied on a daily basis by adjustment to the
 NAV. It is reviewable subject to maximum of 1.35% per
 annum, on prior approval from IRDAI.

Fund Name	FMC
Pension Debt Fund (SFIN: ULIF00509/02/09PENDEBFUND140)	1.20%
Pension Dynamic Equity Fund (SFIN: ULIF00809/02/09PENDYEFUND140)	1.35%
Pramerica Pinnacle Growth Pension Fund (SFIN: ULIF019181224PPINGRWPEN140)	1.35%
Pramerica Secure Balanced Pension Fund (SFIN: ULIF018181224PSECBALPEN140)	1.35%
Pramerica FlexiEdge Pension Fund (SFIN: ULIF020181224PFLXEDGPEN140)	1.35%
Pramerica Nifty Mid Cap 50 Correlation Fund (SFIN: ULIF021181224PNIMDCRPEN140)	1.25%
Liquid Pension Fund (in case of STP only) (SFIN: ULIF023181224LIQUIDFPEN140)	1.20%

Discontinued Pension Fund (ULIF022181224DISCONDPEN140)	0.50%
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- Discontinuance Charge: There is no discontinuance charge
- f. Goods and Service taxes as applicable are deducted by cancellation of Units attributable to single/regular Premium Unit Account when the respective facility is used and are subject to change from time to time.

Charges deducted on monthly basis from the Unit Account will be deducted from the Funds held in respect of the regular Premium Unit Account in proportion to the Fund Value at the time of such deduction.

Section Seven: Valuation of Funds and Unit Price

The Unit Price of Units of each Fund shall be determined as per the guidelines issued by the IRDAI or such other body as is authorised by the Government of India to issue such regulations or guidelines from time to time.

Under the following circumstances as determined by the Company, the Company reserves the right to suspend the cancellation or creation of Units.

- When one or more stock exchanges that provide a basis for valuation for a substantial portion of the assets of the Funds are closed (other than for ordinary holidays); or
- ii. In case of natural calamities, strike, war, civil unrest, riots and bandhs; or
- If so directed, by the IRDAI or any other applicable regulator.

The Company also reserves the right not to value one or more investment Funds under any of the above circumstances.

As per the current guidelines issued by the IRDAI, the Company will determine the Unit Price of each Fund on each Business Day according to the following formula: -

Unit Price (or NAV) = {market value of investments held by the Fund plus the value of any current assets less the value of any current liabilities and provisions*, if any} divided by the number of Units existing in the Fund on the Valuation Date (before any new Units are created or redeemed).

*Provisions shall include expenses for brokerage and transaction cost, NPA, Fund Management Charges (FMC) and any other charges approved by the IRDAI.

The Unit Price will be rounded by not less than three decimal places.

The Company will make all decisions about the selection and valuation of the assets to which a Fund is referenced.

Annexure I- Mortality rates

Attained Age	Male & Female
0	1.0065
1	1.0065
2	1.0065
3	0.517
4	0.2981
5	0.2035
6	0.1672
7	0.1639
8	0.1837
9	0.2266
10	0.2915
11	0.3751
12	0.4719
13	0.5742
14	0.6754
15	0.7678
16	0.847
17	0.9119
18	0.9614
19	0.9955
20	1.0164
21	1.0274
22	1.0307
23	1.0296
24	1.0263
25	1.0241
26	1.0241
27	1.0274
28	1.0362
29	1.0516
30	1.0747
31	1.1055
32	1.1462
33	1.1946

Male & Female
1.254
1.3222
1.4025
1.4938
1.5983
1.716
1.848
1.9965
2.1659
2.3584
2.5795
2.8369
3.1361
3.4848
3.8896
4.3538
4.8796
5.4659
6.105
6.7914
7.5141
8.2643
9.0332
9.8175
10.6161
11.4323
12.2782
13.1659
14.1141
15.1415
16.2712
17.5252
18.9266
20.4985

Attained Age	Male & Female
68	22.264
69	24.244
70	26.4638
71	28.9454
72	31.7152
73	34.8018
74	38.2327
75	42.0431
76	46.2671
77	50.9476
78	56.1264
79	61.8541
80	68.1835

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Mortality charge

At the beginning of each policy month, mortality charge will be deducted from the unit account by way of cancellation of units.

The monthly mortality charge is calculated by multiplying the Sum at Risk (SAR) by the mortality charge rate for the given age/gender as per rates in the table in Annexure I above divided by (12 * 1000). Sum at Risk for each variant is defined below:

Plan	SAR
Pramerica Life NextGen Pension Plan	Max (Death Benefit less Fund value of units including top up fund value,0) where death benefit is Max(105% of Total Premiums Paid including top – up premiums,₹10,000)

Monthly mortality charges for Top-up Sum Assured cover would be calculated by multiplying Top-up Sum at Risk (Top-up SAR) by mortality charge rate for the given age/gender as per rates in the table in Annexure 1 divided by (12 * 1000). Top-Up Sum at Risk for each variant is defined as

Variant	Top-up SAR
Pramerica Life NextGen Pension Plan	Max (Top-Up Death Benefit – Fund Value of Top-up Units,0) where top up death benefit is Max(105% of top up premium paid,0)

Mortality charges are guaranteed for full policy term and are not reviewable.

Annexure II

Liquid Pension Fund will be available to the Policyholder only through STP or Life Stage Portfolio Strategy as per the rule defined above. Investment objective of Liquid Fund is as under:

Liquid Pension Fund (SFIN:	To generate steady return at lower risk	T-Bill/Money/Market	Low
ULIF023181224LIQUIDFPEN140)	by investing in a range of short-term	instruments/Cash: 100%	
	debt/liquid money market securities		

Fund Name	Investment objectives	Asset Allocation	Risk Profile
Pramerica Secure Balanced Pension Fund (SFIN: ULIF018181224PSECBALPEN 140)	Aims to offer growth and stability by investing in both equities and fixed-income instruments, seeking moderate returns and controlled risk.	Equity: 65% - 75% Debt Securities/ Money market instruments/cash: 25%-35%	Medium
Pramerica Pinnacle Growth Pension Fund (SFIN: ULIF019181224PPINGRWPEN 140)	Aims to deliver long-term capital growth by investing in equities, balancing returns with risk through diversification	Equity: 75% - 85% Debt Securities/ Money market instruments/cash: 15% -25%	High
Pramerica Flex Edge Pension Fund (SFIN:ULIF020181224PFLXED GPEN140)	To invest across large-cap, mid-cap, and small-cap stocks, providing the right mix of growth, value, and stability.	Equity: 85%-100% Money market instruments/cash: 0% - 15%	High
Pramerica Nifty Midcap 50 Correlation Pension Fund (SFIN:ULIF021181224PNIMDC RPEN140)	Tracks the returns of Nifty Midcap 50 Index closely, ensuring exposure to the most promising mid-cap companies to take advantage of India's rising entrepreneurial and mid-market sector, building wealth over the long haul.	Equity: 90%-100% Money market instruments/cash: 0% - 10%	High
Discontinued Pension Fund (SFIN:ULIF022181224DISCON DPEN140)	To generate steady return at lower risk by investing in a range of short-term debt securities	Gsec: 60-100% Money Market instruments/Cash: 0%- 40%	Low
Pension Debt Fund (SFIN:ULIF00509/02/09PENDE BFUND140)	To generate steady returns at lower risk by investing in a range of debt securities.	Debt securities (Govt. securities, corporate bond): 60%-100% Money market instruments/cash: 0%-40%	Low
Pension Dynamic Equity Fund (SFIN:ULIF00809/02/09PENDY EFUND140)	To generate higher returns through capital appreciation in long term from a diversified equity portfolio.	Equity: 0% - 100% Money market instruments/cash: 0%- 100%	High

PART F General Terms and Conditions

Section One: Termination of the Policy

This Policy shall immediately and automatically terminate on the occurrence of the first of the following events and the applicable amount, if any have been paid in accordance with the terms and conditions of this Policy:

a) The Vesting Date.

- b) The date of intimation of the death of the Life Insured to the Company.
- The day the Policy is surrendered (after completion of first 5 policy years).
- In case Fund Value is not sufficient to meet monthly charges, even if all Premium due have been paid.
- Upon cancellation of the Policy under the free look option.

Section Two: Death Claim Processing

In order for the Company to make any payment under the Policy, it is necessary that the Company:

- a) Is immediately notified of the Life Insured's death in writing, and preferably within 90 days of death. Company may condone the delay in filing a claim beyond 90 days where the claimant can establish that the delay was due to unforeseen circumstances and beyond the control of the claimant.
- b) Is provided with the opportunity of establishing to its satisfaction that a claim is payable.
- Receives all reasonable cooperation and is entitled to seek any documentation and information, including but not limited to:

Basic documentation if death is due to natural Cause

- i. The Company's claim form duly completed.
- ii. The original Policy Document (not necessary in case of dematerialized policy document)
- iii. The original or a legalised copy of the Death Certificate
- iv. Claimant's Identity proof, Address proof and banking details
- v. Discharge summary and all other past hospital records
- vi. Completed Last Medical Attendant's Report

Additional documents, if death is due to Un-natural reasons:

- i. Copy of First Information Report and the Final Police Investigation Report
- ii. Copy of Post-Mortem Report

The Company may on a case to case basis and subject to exceptional circumstances may condone the submission of any of the above mentioned documents/ information while processing the claim.

Section Three: Vesting Claim Processing

The Company shall be under no obligation to make any payment w.r.t. Vesting Benefit unless and until the Company has received from the Claimant the information and documentation it requests, including but not limited to:

- a) The Claimant's proof of entitlement to receive payment under the Policy.
- b) Original Policy Document.
- Any other document as asked for by the Company depending on the facts and circumstances of each case.

Without prejudice to the right of the Company to insist for any of the documents as mentioned herein above to examine the admissibility of claim for the benefits under the Policy, the Company may consider claims where the Claimant is unable to submit required documents.

Basic documentation for Vesting Claim:

- a) NEFT Mandate
- b) Cancelled cheque
- c) KYC Documents

Section Four: Nomination

Nomination should be in accordance with the provisions of Section 39 of the Insurance Act, 1938, as amended from time to time

A leaflet containing a simplified version of the provisions of Section 39 is enclosed in Annexure 'B' for reference.

Section Five: Assignment Not allowed under this plan

Section Six: Miscellaneous

- a. Loss of the Policy Document
- i. If the Policy Document is lost or destroyed then the Company reserves the right to make such investigations into and call for such evidence of the loss of the Policy Document, at the Policyholder's expense, as the Company considers necessary before issuing a duplicate Policy Document. The Company may in its discretion levy a fee not exceeding Rs.250 in such cases.
- If the Company agrees to issue a duplicate Policy Document then:
 - The Policyholder agrees to first pay the Company's fee for the issue of a duplicate, and
 - The original Policy Document will cease to be of any legal effect and the Policyholder shall indemnify and keep the Company indemnified and hold the Company harmless from and against any costs, expenses, claims, awards or judgments arising out of or howsoever connected to the original Policy Document.

b. Notices

- All notices meant for the Company whether under this Policy or otherwise must be in writing and delivered to the Company at the address as mentioned below.
- All notices meant for the Policyholder will be in writing and will be sent by the Company to the Policyholder's address shown in the Schedule.
- The Company shall not be responsible for any consequences related to or arising out of non-intimation of changes to the Policyholder's address.

c. Fraud and mis-statement

In case of fraud, mis-statement, contract shall be treated in accordance with Section 45 of the Insurance Act 1938 as amended from time to time.

A Leaflet containing the simplified version of the provisions of Section 45 of the Insurance Act 1938 is enclosed as Annexure C for reference.

d. Currency & Territorial Limits

All Premium and any amounts payable under the Policy are payable within India and in the currency of the Policy specified in the Schedule.

e. Governing Law & Jurisdiction

Any and all disputes or differences arising out of or in respect of this Policy shall be governed by and determined in accordance with Indian law and shall be subject to the jurisdiction of Indian Courts.

f. Entire Contract & Agent's Authority

The Policy Document comprises the entire contract between the Policyholder and the Company, and it cannot be changed or altered unless the Company approves it in writing by endorsement on the Schedule and, where required, the approval of the IRDAI has been obtained.

The insurance agent is authorised to arrange the completion and submission of the Policyholder's Application Form. The insurance agent is not authorised to amend the Policy Document, or to accept any notice on the Company's behalf or to accept payments on the Company's behalf. If any money meant for the Company in any form is paid to an insurance agent then such payment is made at the Policyholder's risk and the agent will be acting only as the Policyholder's representative.

g. Taxes

In respect of any payment made or to be made under this Policy, the Company shall deduct or charge taxes including Goods and Services tax as applicable and other levies as applicable from time to time, at such rates as notified by the Government of India or a body authorised by the Government of India from time to time.

Section Seven: Force Majeure

- As per Schedule I(2)(A)(v) of the IRDAI (Insurance Products) Regulations, 2024, the company will declare a 'Single' Net Asset Value (NAV) for each segregated fund on a day-to-day basis.
- The company specifies that, in the event of certain force majeure conditions, the declaration of NAV on a day-today basis may be deferred and could include other actions as a part of investment strategy (e.g. taking exposure of any Segregated Fund (SFIN) upto 100% in Money Market Instruments [as defined under Schedule III (Part I)(1)(8) of IRDAI (Actuarial, Finance & Investment functions of Insurers) Regulations 2024)]

- 3. The company shall value the Funds (SFIN) on each day for which the financial markets are open. However, the company may value the SFIN less frequently in extreme circumstances external to the company i.e. in force majeure events, where the value of the assets is too uncertain. In such circumstances, the company may defer the valuation of assets for up to 30 days until the company is certain that the valuation of SFIN can be resumed
- 4. The company shall inform IRDAI of such deferment in the valuation of assets. During the continuance of the force majeure events, all request for servicing the policy including policy related payment shall be kept in abeyance.
- The company shall continue to invest as per the fund mandates. However, the company shall reserve its right to change the exposure of all or any part of the Fund to Money Market Instruments [as defined under Schedule III (Part I)(1)(8) of IRDAI (Actuarial, Finance & Investment functions of Insurers) Regulations 2024] in circumstances mentioned under points (3 and 4) above. The exposure of the fund as per the fund mandates shall be reinstated within reasonable timelines once the force majeure situation ends
- 6. Few examples of circumstances as mentioned [in point 3 & 4 above] are:
 - a) When one or more stock exchanges which provide a basis for valuation of the assets of the fund are closed otherwise than for ordinary holidays.
 - b) When, as a result of political, economic, monetary or any circumstances which are not in the control of the company, the disposal of the assets of the fund would be detrimental to the interests of the continuing Policyholders.
 - In the event of natural calamities, strikes, war, civil unrest, riots and bandhs.
 - In the event of any force majeure or disaster that affects the normal functioning of the company.
- In such an event, an intimation of such force majeure event shall be uploaded on company's website for information

PART G Other Details

Grievance Redressal

- In case of any clarification or query please contact your Company Salesperson. Any concern may also be raised at any of the branch offices of the Company, the addresses of the branch offices are available on the official website of the company
- The Company may be contacted at: Customer Service Help Line: 1860-500-7070(Local charges apply) or 011 48187070 (9.00 am to 7.00 pm from Monday to Saturday)

Email: contactus@pramericalife.in

Email for Senior Citizen: seniorcitizen@pramericalife.in

Website: www.pramericalife.in

Communication Address:

Customer Service,

Pramerica Life Insurance Ltd.,

4th Floor, Building No. 9 B, Cyber City,

DLF City Phase III, Gurgaon- 122002

Office hours: 9.30 am to 6.30 pm from Monday to Friday

III) Grievance Redressal Officer:

If the response received from the Company is not satisfactory or no response is received within two weeks of contacting the Company, the matter may be escalated to:

Email- customerfirst@pramericalife.in

Grievance Redressal Officer Pramerica Life Insurance Ltd., 4th Floor, Building No. 9 B, Cyber City, DLF City Phase III, Gurgaon– 122002 GRO Contact Number: 0124 – 4697069

Email- gro@pramericalife.in

Office hours: 9.30 am to 6.30 pm from Monday to Friday

IV) IRDAI- Grievance Redressal Cell:

If after contacting the Company, the Policyholders query or concern is not resolved satisfactorily or within timelines the Grievance Redressal Cell of the IRDAI may be contacted.

Bima Bharosa Toll Free number – 155255 or 1800-425-4732

Email Id- complaints@irdai.gov.in

Website: https://bimabharosa.irdai.gov.in

Complaints against Life Insurance Companies: Insurance Regulatory and Development Authority of India

Policyholder Protection & Grievance Redressal Department (PPGR) Sy. No. 115/1 Financial District Nanakramguda, Gachibowli

Hyderabad 500032

V) Insurance Ombudsman:

The office of the **Insurance Ombudsman** has been established by the Government of India for the redressal of any grievance in respect of life insurance policies.

Any person who has a grievance against an insurer, may himself or through his legal heirs, nominee or assignee, make a complaint in writing to the Insurance Ombudsman within whose territorial jurisdiction the branch or office of the insurer complained against or the residential address or place of residence of the complainant is located.

The complaint shall be in writing, duly signed by the complainant or through his legal heirs, nominee or assignee and shall state clearly the name and address of the complainant, the name of the branch or office of the insurer against whom the complaint is made, the facts giving rise to the complaint, supported by documents, the nature and extent of the loss caused to the complainant and the relief sought from the Insurance Ombudsman.

You may approach the Insurance Ombudsman if your grievance pertains to any of the following:

- Delay in settlement of claim beyond the time specified in the regulations, framed under the Insurance Regulatory and Development Authority of India Act, 1999
- b. Any partial or total repudiation of claims
- c. Disputes over premium paid or payable in terms of insurance policy
- d. Misrepresentation of policy terms and conditions
- e. Legal construction of insurance policies in so far as the dispute relates to claim
- f. Policy servicing related grievances against insurers and their agents and intermediaries
- g. Issuance of Life insurance policy, which is not in conformity with the proposal form submitted by the proposer
- h. Non-issuance of insurance policy after receipt of premium
- i. Any other matter resulting from the violation of provisions of the Insurance Act, 1938 or the regulations, circulars, guidelines or instructions issued by the IRDAI from time to time or the terms and conditions of the policy contract, in so far as they relate to issues mentioned at clauses (a) to (f)

No complaint to the Insurance Ombudsman shall lie unless

- (a) The complainant makes a written representation to the insurer named in the complaint and—
 - (i) Either the insurer had rejected the complaint, or
 - (ii) The complainant had not received any reply within a period of one month after the insurer received his representation, or
 - (iii) The complainant is not satisfied with the reply given to him by the insurer
- (b) The complaint is made within one year-
 - (i) After the order of the insurer rejecting the representation is received. or
 - (ii) After receipt of decision of the insurer which is not to the satisfaction of the complainant, or
 - (iii) After expiry of a period of one month from the date of sending the written representation to the insurer if the insurer named fails to furnish reply to the complainant

The address of the Insurance Ombudsman are attached herewith as Annexure and may also be obtained from the following link on the internet

https://www.cioins.co.in/ombudsman

Council for Insurance Ombudsmen

(Monitoring Body for Offices of Insurance Ombudsman)

3rd Floor, Jeevan Seva Annexe, Santacruz (West), Mumbai – 400054. Tel no:022-69038800/69038812.

Email id: inscoun@cioins.co.in website: www.cioins.co.in

If you have a grievance, approach the grievance cell of Insurance Company first.

If complaint is not resolved/ not satisfied/not responded for 30 days then

You can approach The Office of the Insurance Ombudsman (Bimalokpal)

Please visit our website for details to lodge complaint with Ombudsman.

Address & Contact Details of Ombudsmen Centers

SI.	Centre	Contact Person	Office Details***	Jurisdiction of Office Union Territory, District
1	AHMEDABAD	Shri Collu Vikas Rao	Insurance Ombudsman Office of the Insurance Ombudsman, Jeevan Prakash Building, 6th floor, Tilak Marg, Relief Road, AHMEDABAD - 380 001. Tel.: 079 - 25501201/02 Email: bimalokpal.ahmedabad@cioins.co.in	Jurisdiction : Gujarat, Dadra & Nagar Haveli, Daman and Diu.
2	BENGALURU	Mr Vipin Anand	Insurance Ombudsman Office of the Insurance Ombudsman, Jeevan Soudha Building, PID No. 57-27- N-19 Ground Floor, 19/19, 24th Main Road, JP Nagar, Ist Phase, Bengaluru - 560 078. Tel.: 080 - 26652048 / 26652049 Email: bimalokpal.bengaluru@cioins.co.in	Jurisdiction :Karnataka.
3	BHOPAL	Shri R. M. Singh	Insurance Ombudsman Office of the Insurance Ombudsman, 1st floor, "Jeevan Shikha", 60-B,Hoshangabad Road, Opp. Gayatri Mandir, Bhopal - 462 011. Tel.: 0755 - 2769201 / 2769202 / 2769203 Email: bimalokpal.bhopal@cioins.co.in	Jurisdiction : Madhya Pradesh, Chhattisgarh.
4	BHUBANESWAR	Shri Manoj Kumar Parida	Insurance Ombudsman Office of the Insurance Ombudsman, 62, Forest park, Bhubaneswar - 751 009. Tel.: 0674 - 2596461 /2596455 / 2596429 / 2596003 Email: bimalokpal.bhubaneswar@cioins.co.in	Jurisdiction : Odisha.

Pramerica Life NextGen Pension Plan UIN: 140L085V01

UIN: 140L085V01 Date of Filing: 18-12-2024

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6	CHENNAI	Shri Somnath Ghosh	Insurance Ombudsman Office of the Insurance Ombudsman, Fatima Akhtar Court, 4th Floor, 453, Anna Salai, Teynampet, CHENNAI - 600 018. Tel.: 044 - 24333668 / 24333678 Email: bimalokpal.chennai@cioins.co.in	Jurisdiction : Tamil Nadu, PuducherryTown and Karaikal (which are part of Puducherry).
7	DELHI	Ms Sunita Sharma	Insurance Ombudsman Office of the Insurance Ombudsman, 2/2 A, Universal Insurance Building, Asaf Ali Road, New Delhi - 110 002. Tel.: 011 – 46013992 / 23213504 / 23232481 Email: bimalokpal.delhi@cioins.co.in	Jurisdiction : Delhi & following Districts of Haryana - Gurugram, Faridabad, Sonepat & Bahadurgarh.
8	GUWAHATI	Shri Somnath Ghosh	Insurance Ombudsman Office of the Insurance Ombudsman, Jeevan Nivesh, 5th Floor, Nr. Panbazar over bridge, S.S. Road, Guwahati - 781001(ASSAM). Tel.: 0361 - 2632204 / 2602205 / 2631307 Email: bimalokpal.guwahati@cioins.co.in	Jurisdiction : Assam, Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura.
9	HYDERABAD	Shri N. Sankaran	Insurance Ombudsman Office of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court", Lane Opp. Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, Hyderabad - 500 004. Tel.: 040 – 23312122 / 23376991 / 23376599 / 23328709 / 23325325 Email: bimalokpal.hyderabad@cioins.co.in	Jurisdiction : Andhra Pradesh, Telangana, Yanam and part of Union Territory of Puducherry.
10	JAIPUR	Shri Rajiv Dutt Sharma	Insurance Ombudsman Office of the Insurance Ombudsman, Jeevan Nidhi - II Bldg., Gr. Floor, Bhawani Singh Marg, Jaipur - 302 005. Tel.: 0141- 2740363 Email: bimalokpal.jaipur@cioins.co.in	Jurisdiction : Rajasthan.

11	косні	Shri G. Radhakrishnan	Insurance Ombudsman Office of the Insurance Ombudsman, 10th Floor, Jeevan Prakash, LIC Building, Opp to Maharaja's College Ground, M.G. Road, Kochi - 682 011. Tel.: 0484 - 2358759 Email: bimalokpal.ernakulam@cioins.co.in	Jurisdiction : Kerala, Lakshadweep, Mahe-a part of Union Territory of Puducherry.
12	KOLKATA	Ms Kiran Sahdev	Insurance Ombudsman Office of the Insurance Ombudsman, Hindustan Bldg. Annexe, 7th Floor, 4, C.R. Avenue, KOLKATA - 700 072. Tel.: 033 - 22124339 / 22124341 Email: bimalokpal.kolkata@cioins.co.in	Jurisdiction : West Bengal, Sikkim, Andaman & Nicobar Islands.
13	LUCKNOW	Shri. Atul Sahai	Insurance Ombudsman Office of the Insurance Ombudsman, 6th Floor, Jeevan Bhawan, Phase-II, Nawal Kishore Road, Hazratganj, Lucknow - 226 001. Tel.: 0522 - 4002082 / 3500613 Email: bimalokpal.lucknow@cioins.co.in	Jurisdiction: Districts of Uttar Pradesh: Lalitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhabdra, Fatehpur, Pratapgarh, Jaunpur, Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajgang, Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar.
14	MUMBAI	Mr Vipin Anand	Insurance Ombudsman Office of the Insurance Ombudsman, 3rd Floor, Jeevan Seva Annexe, S. V. Road, Santacruz (W), Mumbai - 400 054. Tel.: 022 - 69038800/27/29/31/32/33 Email: bimalokpal.mumbai@cioins.co.in	Jurisdiction : Goa, Mumbai Metropolitan Region (excluding Navi Mumbai & Thane).
15	NOIDA	Shri Bimbadhar Pradhan	Insurance Ombudsman Office of the Insurance Ombudsman, Bhagwan Sahai Palace 4th Floor, Main Road, Naya Bans, Sector 15, Distt: Gautam Buddh Nagar, U.P - 201301. Tel.: 0120-2514252 / 2514253 Email: bimalokpal.noida@cioins.co.in	Jurisdiction: State of Uttarakhand and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kannauj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozbad, Gautam Buddh nagar,

				Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur.
16	PATNA	Ms Susmita Mukherjee	Insurance Ombudsman Office of the Insurance Ombudsman, 2nd Floor, Lalit Bhawan, Bailey Road, Patna - 800 001. Tel.: 0612-2547068 Email: bimalokpal.patna@cioins.co.in	Jurisdiction : Bihar, Jharkhand.
17	PUNE	Shri Sunil Jain	Insurance Ombudsman Office of the Insurance Ombudsman, Jeevan Darshan Bldg., 3rd Floor, C.T.S. No.s. 195 to 198, N.C. Kelkar Road, Narayan Peth, Pune - 411 030. Tel.: 020-24471175 Email: bimalokpal.pune@cioins.co.in	Jurisdiction : Maharashtra, Areas of Navi Mumbai and Thane (excluding Mumbai Metropolitan Region).

^{****}Please note that the address may change. For the most up-to-date information, please refer to the following link:
//www.cioins.co.in/ombudsman

Annexure - 'A'

<u>Section 38 - Assignment and Transfer of Insurance Policies (as amended from time to time)</u>

Assignment or transfer of a policy should be in accordance with Section 38 of the Insurance Act, 1938 as amended by Insurance Laws (Amendment) Act, 2015. The extant provisions in this regard are as follows:

- This policy may be transferred/assigned, wholly or in part, with or without consideration.
- 2. An Assignment may be effected in a policy by an endorsement upon the policy itself or by a separate instrument under notice to the Insurer.
- The instrument of assignment should indicate the fact of transfer or assignment and the reasons for the assignment or transfer, antecedents of the assignee and terms on which assignment is made.
- The assignment must be signed by the transferor or assignor or duly authorized agent and attested by at least one witness.
- 5. The transfer of assignment shall not be operative as against an insurer until a notice in writing of the transfer or assignment and either the said endorsement or instrument itself or copy there of certified to be correct by both transferor and transferee or their duly authorized agents have been delivered to the insurer.
- Fee to be paid for assignment or transfer can be specified by the Authority through Regulations.
- On receipt of notice with fee, the insurer should Grant a written acknowledgement of receipt of notice. Such notice shall be conclusive evidence against the insurer of duly receiving the notice.
- 8. If the insurer maintains one or more places of business, such notices shall be delivered only at the place where the policy is being serviced.
- The insurer may accept or decline to act upon any transfer or assignment or endorsement, if it has sufficient reasons to believe that it is
 - a. not bonafide or
 - b. not in the interest of the policyholder or
 - c. not in public interest or
 - d. is for the purpose of trading of the insurance policy.
- 10. Before refusing to act upon endorsement, the Insurer should record the reasons in writing and communicate the same in writing to Policyholder within 30 days from the date of policyholder giving a notice of transfer or assignment.
- 11. In case of refusal to act upon the endorsement by the Insurer, any person aggrieved by the refusal may prefer a claim to IRDAI within 30 days of receipt of the refusal letter from the Insurer.

- 12. The priority of claims of persons interested in an insurance policy would depend on the date on which the notices of assignment or transfer is delivered to the insurer; where there are more than one instruments of transfer or assignment, the priority will depend on dates of delivery of such notices. Any dispute in this regard as to priority should be referred to Authority.
- 13. Every assignment or transfer shall be deemed to be absolute assignment or transfer and the assignee or transferee shall be deemed to be absolute assignee or transferee, except
 - a. where assignment or transfer is subject to terms and conditions of transfer or assignment OR
 - b. where the transfer or assignment is made upon condition that
 - the proceeds under the policy shall become payable to policyholder or nominee(s) in the event of assignee or transferee dying before the insured OR
 - ii. the insured surviving the term of the policy

Such conditional assignee will not be entitled to obtain a loan on policy or surrender the policy. This provision will prevail notwithstanding any law or custom having force of law which is contrary to the above position.

- 14. In other cases, the insurer shall, subject to terms and conditions of assignment, recognize the transferee or assignee named in the notice as the absolute transferee or assignee and such person
 - shall be subject to all liabilities and equities to which the transferor or assignor was subject to at the date of transfer or assignment and
 - b. may institute any proceedings in relation to the policy
 - obtain loan under the policy or surrender the policy without obtaining the consent of the transferor or assignor or making him a party to the proceedings
- 15. Any rights and remedies of an assignee or transferee of a life insurance policy under an Assignment or transfer effected before commencement of the Insurance Laws (Amendment) Act, 2015 shall not be affected by this section.

[Disclaimer: This is not a comprehensive list of amendments of Insurance Laws (Amendment) Act, 2015 and only a simplified version prepared for general information. Policy Holders are advised to refer to the Insurance Act as amended from time to time for complete and accurate details.]

Annexure - 'B'

<u>Section 39 - Nomination by policyholder (as amended from time to time)</u>

Nomination of a life insurance Policy is as below in accordance with Section 39 of the Insurance Act, 1938 as amended by Insurance Laws (Amendment) Act, 2015. The extant provisions in this regard are as follows:

- The policyholder of a life insurance on his own life may nominate a person or persons to whom money secured by the policy shall be paid in the event of his death.
- Where the nominee is a minor, the policyholder may appoint any person to receive the money secured by the policy in the event of policyholder's death during the minority of the nominee. The manner of appointment to be laid down by the insurer.
- Nomination can be made at any time before the maturity of the policy.
- Nomination may be incorporated in the text of the policy itself or may be endorsed on the policy communicated to the insurer and can be registered by the insurer in the records relating to the policy.
- Nomination can be cancelled or changed at any time before policy matures, by an endorsement or a further endorsement or a will as the case may be.
- 6. A notice in writing of Change or Cancellation of nomination must be delivered to the insurer for the insurer to be liable to such nominee. Otherwise, insurer will not be liable if a bonafide payment is made to the person named in the text of the policy or in the registered records of the insurer.
- Fee to be paid to the insurer for registering change or cancellation of a nomination can be specified by the Authority through Regulations.
- On receipt of notice with fee, the insurer should grant a written acknowledgement to the policyholder of having registered a nomination or cancellation or change thereof.
- 9. A transfer or assignment made in accordance with Section 38 shall automatically cancel the nomination except in case of assignment to the insurer or other transferee or assignee for purpose of loan or against security or its reassignment after repayment. In such case, the nomination will not get cancelled to the extent of insurer's or transferee's or assignee's interest in the policy. The nomination will get revived on repayment of the loan.
- The right of any creditor to be paid out of the proceeds of any policy of life insurance shall not be affected by the nomination.

- 11. In case of nomination by policyholder whose life is insured, if the nominees die before the policyholder, the proceeds are payable to policyholder or his heirs or legal representatives or holder of succession certificate.
- In case nominee(s) survive the person whose life is insured, the amount secured by the policy shall be paid to such survivor(s).
- 13. Where the policyholder whose life is insured nominates his
 - a. parents or
 - b. spouse or
 - c. children or
 - d. spouse and children
 - e. or any of them

the nominees are beneficially entitled to the amount payable by the insurer to the policyholder unless it is proved that policyholder could not have conferred such beneficial title on the nominee having regard to the nature of his title.

- 14. If nominee(s) die after the policyholder but before his share of the amount secured under the policy is paid, the share of the expired nominee(s) shall be payable to the heirs or legal representative of the nominee or holder of succession certificate of such nominee(s).
- 15. The provisions of sub-section 7 and 8 (13 and 14 above) shall apply to all life insurance policies maturing for payment after the commencement of Insurance Laws (Amendment) Act, 2015.
- 16. If policyholder dies after maturity but the proceeds and benefit of the policy has not been paid to him because of his death, his nominee(s) shall be entitled to the proceeds and benefit of the policy.
- 17. The provisions of Section 39 are not applicable to any life insurance policy to which Section 6 of Married Women's Property Act, 1874 applies or has at any time applied except where before or after Insurance Laws (Amendment) Act 2015, a nomination is made in favour of spouse or children or spouse and children whether or not on the face of the policy it is mentioned that it is made under Section 39. Where nomination is intended to be made to spouse or children or spouse and children under Section 6 of MWP Act, it should be specifically mentioned on the policy. In such a case only, the provisions of Section 39 will not apply.

[Disclaimer: This is not a comprehensive list of amendments of Insurance Laws (Amendment) Act, 2015 and only a simplified version prepared for general information. Policy Holders are advised to refer to the Insurance Act as amended from time to time for complete and accurate details.]

Annexure - 'C'

Section 45 – Policy shall not be called in question on the ground of mis-statement after three years (as amended from time to time)

Provisions regarding policy not being called into question in terms of Section 45 of the Insurance Act, 1938, as amended by Insurance Laws (Amendment) Act, 2015 and are as follows:

- No Policy of Life Insurance shall be called in question on any ground whatsoever after expiry of 3 years. from
 - a. the date of issuance of policy or
 - b. the date of commencement of risk or
 - c. the date of revival of policy or
 - d. the date of rider to the policy whichever is later.
- 2. On the ground of fraud, a policy of Life Insurance may be called in question within 3 years from
 - a. the date of issuance of policy or
 - b. the date of commencement of risk or
 - c. the date of revival of policy or
 - d. the date of rider to the policy whichever is later.

For this, the insurer should communicate in writing to the insured or legal representative or nominee or assignees of insured, as applicable, mentioning the ground and materials on which such decision is based.

- Fraud means any of the following acts committed by insured or by his agent, with the intent to deceive the insurer or to induce the insurer to issue a life insurance policy:
 - The suggestion, as a fact of that which is not true and which the insured does not believe to be true;
 - The active concealment of a fact by the insured having knowledge or belief of the fact;
 - c. Any other act fitted to deceive; and
 - d. Any such act or omission as the law specifically declares to be fraudulent.
- Mere silence is not fraud unless, depending on circumstances of the case, it is the duty of the insured or

his agent keeping silence to speak or silence is in itself equivalent to speak

- 5. No Insurer shall repudiate a life insurance Policy on the ground of Fraud, if the Insured /beneficiary can prove that the misstatement was true to the best of his knowledge and there was no deliberate intention to suppress the fact or that such mis-statement of or suppression of material fact are within the knowledge of the insurer. Onus of disproving is upon the policyholder, if alive, or beneficiaries.
- 6. Life insurance Policy can be called in question within 3 years on the ground that any statement of or suppression of a fact material to expectancy of life of the insured was incorrectly made in the proposal or other document basis which policy was issued or revived or rider issued. For this, the insurer should communicate in writing to the insured or legal representative or nominee or assignees of insured, as applicable, mentioning the ground and materials on which decision to repudiate the policy of life insurance is based.
- 7. In case repudiation is on ground of mis-statement and not on fraud, the premium collected on policy till the date of repudiation shall be paid to the insured or legal representative or nominee or assignees of insured.
- 8. Fact shall not be considered material unless it has a direct bearing on the risk undertaken by the insurer. The onus is on insurer to show that if the insurer had been aware of the said fact, no life insurance policy would have been issued to the insured
- 9. The insurer can call for proof of age at any time if he is entitled to do so and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof of age of life insured. So, this Section will not be applicable for questioning age or adjustment based on proof of age submitted subsequently.

[Disclaimer: This is not a comprehensive list of amendments of Insurance Laws (Amendment) Act, 2015 and only a simplified version prepared for general information. Policy Holders are advised to refer to the Insurance Act as amended from time to time for complete and accurate details.]