



Simplified Settlement of Death Claims due to recent Floods in affected areas of Assam

We at Pramerica Life Insurance express our heartfelt condolence to all the families affected by the devastation caused due to floods in the state of Assam.

To help the bereaved families, we have set up "Death Claim Helpdesk for Floods" to render pro-active service to the beneficiaries of the affected policyholders (dead or presumed dead).

For ease of customers we have simplified our Claim documentation requirements (relaxation in usual requirements) to expedite Claim settlement. Only the following documents are required to process the Claim:

- Municipal Death Certificate or Death Certified by any competent Government authority/ list of casualties published by Designated District officials of the State Government/ Central Government/ Armed Forces/ Government Hospitals/ Police Authorities
- Completely filled Death Claim Form
- Claimant ID, residence proof & bank account details to ensure claims are paid to correct beneficiary
- Insurance policy document (if available)

The documents may be submitted electronically by sending Scanned copies to State Level Officers or direct to Claims Helpdesk.

Contact details of State level officers:

Silchar, Assam

State Level Officer: Ms. Huirem Somee Leima Singha

Contact Details:

Email: huiрем.singha@pramericalife.in

Local Office: 2nd Floor, Shop No. 568/4, Anand Arcade, Ward, No. 10, Hospital Road, Silchar, Pin Code - 788001, Assam

Mobile No: 07896480885

Tezpur, Assam

State Level Officer: Mr. Rajat Das

Contact Details:

Email: rajat.das@pramericalife.in

Local Office: Rajat Saikia Complex, 1st Floor, Besides UCO Bank, Mission Chariali, Tezpur, Pin Code - 784001, Assam

Mobile No: 08638470905

Dibrugarh, Assam

State Level Officer: Ms. Khosmita Hazarika

Contact Details:

Email: khosmita.hazarika@pramericalife.in

Local Office: 2nd Floor, Block- B Building, New Amolapatty, Mouza, Dibrugarh, Pin Code – 786001, Assam

Mobile No: 06901922416

Guwahati, Assam

State Level Officer: Mr. Pritam Bhattacharjee

Contact Details:

Email: pritam.bhattacharjee@pramericalife.in

Local Office: 4th Floor, Ganpati Enclave, G.S Road, Benz circle, Ulubari, Guwahati, Pin Code - 781007, Assam

Mobile No: 07099044901

Pramerica Life Insurance Limited

Registered Office & Communication Address: 7th & 8th Floor, Tower 2 Capital Business Park Sohna Road, Sector 48 Gurgaon, Haryana – 122018

CIN: U66000HR2007PLC052028, E-mail: contactus@pramericalife.in, Website: pramericalife.in



Jorhat, Assam

State Level Officer: Mr. Dipjyoti Sarma

Contact Details:

Email: dipjyoti.sarma@pramericalife.in

Local Office: 1st Floor, Opposite Navagrah Mandir, Near Rhino Cinema Hall, KB Road,
Jorhat, Pin Code – 785004, Assam

Mobile No: 07896000802

Head Office “Claims Helpdesk” contact details:

Dedicated Helpdesk email ID: claims@pramericalife.in

Other Contact:

- Tel Number: 1860-500-7070 (Local Charges Apply) and 011-4818 7070 (9:00 AM to 7:00PM, Mon to Sat)
- In case of Escalations

1. Dr Ashish Singh / Mr. Rohan Bhatia

Contact Numbers: 0124- 469 7137, 0124- 469 7305

Email: ashish.singh2@pramericalife.in / rohan.bhatia@pramericalife.in

2. Mr. Pankaj Gupta (Nodal Officer)

Contact Number: 0124- 469 7029

Email: pankaj.gupta1@pramericalife.in

Download Death Claim Form from our website: <https://pramericalife.in/claim#claim-forms>

Pramerica Life Insurance Limited

Registered Office & Communication Address: 7th & 8th Floor, Tower 2 Capital Business Park Sohna Road, Sector 48 Gurgaon, Haryana – 122018

CIN: U66000HR2007PLC052028, E-mail: contactus@pramericalife.in, Website: pramericalife.in