



Simplified Settlement of Death Claims due to recent Landslides and Floods in affected areas of Kerala, Himachal Pradesh and Uttarakhand

We at Pramerica Life Insurance express our heartfelt condolence to all the families affected by the devastation caused due to landslides and floods in the state of Kerala, Himachal Pradesh and Uttarakhand.

To help the bereaved families, we have set up "Death Claim Helpdesk for Landslides and Floods" to render pro-active service to the beneficiaries of the affected policyholders (dead or presumed dead).

For ease of customers we have simplified our Claim documentation requirements (relaxation in usual requirements) to expedite Claim settlement. Only the following documents are required to process the Claim:

- Municipal Death Certificate or Death Certified by any competent Government authority/ list of casualties published by Designated District officials of the State Government/ Central Government/ Armed Forces/ Government Hospitals/ Police Authorities
- Completely filled Death Claim Form
- Claimant ID, residence proof & bank account details to ensure claims are paid to correct beneficiary
- Insurance policy document (if available)

Contact details of State level officers:

Kochi, Kerala

State Level Officer: Ms. Rasna Raghavan

Contact Details:

Email: rasna.raghavan@pramericalife.in

Local Office: 1st Floor, Business Communication Center, Chiramel Chamber, Kurisupally Road, Kochi, Pin Code - 682015, Kerala

Phone No: 0484 - 4304308

Thiruvananthapuram, Kerala

State Level Officer: Mr. Nidhin M Chandran

Contact Details:

Email: nidhin.chandran@pramericalife.in

Local Office: 3rd Floor, Printek Towers, Panavila Junction, Bakery Junction Road, Thiruvananthapuram, Pin Code - 673004, Kerala

Phone No: 0471 - 4851036

Dharamshala, Himachal Pradesh

State Level Officer: Mr. Amit Kumar

Contact Details:

Email: amit.kumar49@pramericalife.in

Local Office: Ground Floor, Butail Complex, College Road, Near KCC Bank HQ., Dharamshala, Pin Code - 176215, Himachal Pradesh

Phone No: 08091000142

Mandi, Himachal Pradesh

State Level Officer: Mr. Shubham Sharma

Contact Details:

Email: shubham.sharma4@pramericalife.in

Local Office: 1st Floor, Plot No. 128/9, Muhal Seri, Bhagwan Mandi, Mandi, Pin Code - 175001, Himachal Pradesh

Phone No: 7876521223

Pramerica Life Insurance Limited

Registered Office & Communication Address: 4th Floor, Building No. 9, Tower-B, Cyber City, DLF City Phase III, Gurgaon 122002, Haryana.

CIN: U66000HR2007PLC052028, E-mail: contactus@pramericalife.in, Website: pramericalife.in



Dehradun, Uttarakhand

State Level Officer: Mr. Ravindra Singh Rawat

Contact Details:

Email: ravindra.rawat@pramericalife.in

Local Office: 2nd Floor, Building Ncr Plaza, Mouza Hathibarkala, Pargana Central Doon, Ravindra Nath Tagore Marg, New Cantt Road, , Dehradun, Pin Code – 248001, Uttarakhand

Phone No: 9045000453

Roorkee, Uttarakhand

State Level Officer: Mr. Digvijay Singh

Contact Details:

Email: digvijay.singh@pramericalife.in

Local Office: 1st Floor, House No-404/1, Mahendra Sadan, Purwawali, Near Ganeshpur, Roorkee, Pin Code- 247667, Uttarakhand

Phone No: 01332-274255

Haldwani, Uttarakhand

State Level Officer: Ms. Geeta Durgapal

Contact Details:

Email: geeta.durgapal@pramericalife.in

Local Office: Guru Nanak Tower, Block D, Ground Floor, Canal Road, Durga City Center, Haldwani, Uttarakhand, Pin Code - 263139

Pithoragarh, Uttarakhand

State Level Officer: Mr. Umesh Chandra Bhatt

Contact Details:

Email: umesh.bhatt@pramericalife.in

Local Office: Ground Floor, Khasra NO- 77, Bsrh No-1254, Aps Chorhahaa, Cantt Road, Bin, Pithoragrah – Uttarakhand, Pin Code -262501

Phone No: 09899010357

Head Office “Claims Helpdesk” contact details:

Dedicated Helpdesk email ID: claims@pramericalife.in

Other Contact:

- Tel Number: 1860-500-7070 (Local Charges Apply) and 011-4818 7070 (9:30 AM to 6:30PM, Mon to Fri)
- In case of Escalations

1. Mrs. Deepti Raghav / Mr. Rohan Bhatia

Contact Numbers: 0124- 469 7204, 0124- 469 7290

Email: deepti.raghav@pramericalife.in/ rohan.bhatia@pramericalife.in

2. Mr. Pankaj Gupta (Nodal Officer)

Contact Number: 0124- 469 7410

Email: pankaj.gupta1@pramericalife.in

Download Death Claim Form from our website: <https://www.pramericalife.in/claim#claim-forms>

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