



Guidelines on settlement of Life Insurance Claims to the victims of cyclone 'Nivar' in the disaster affected district of Tamil Nadu, Andhra Pradesh and Puducherry

We at Pramerica Life Insurance express our heartfelt condolence to all the families affected by deaths due to cyclone 'Nivar' in Tamil Nadu, Andhra Pradesh and Puducherry.

To help the bereaved families, we have set up "Claims Helpdesk" to render pro-active service to the beneficiaries of the affected policyholders.

For ease of customers we have simplified our Claim documentation requirements (relaxation in usual requirements) to expedite Death Claim settlement. Only the following documents are required to process the Death Claim:

- Municipal Death Certificate or Death Certified by any competent Local Government Authority , Government Hospitals, State or District level Administration
- Completely filled Death Claim Form
- Claimant ID, residence proof & bank account details to ensure claims are paid to correct beneficiary
- Insurance policy document, if available

Tamil Nadu and Puducherry:

Nodal Officer : Mr. Karthick Santhiramohan
(Cluster Manager Operations)

Contact details :

Mobile : +91 9944978403

Email : karthick.santhiramohan@pramericalife.in

Local Office : No 1, Valluvar Kottam High Road, Rashmi Towers, 2nd Floor, Opp. to Harrison Hotel, Nungambakkam, Chennai – 600034, Tamil Nadu.

Andhra Pradesh:

Nodal Officer : Mr. Mahesh Nanda
(Zonal Operations Manager)

Contact details:

Mobile : +91 9937456220

Email : mahesh.nanda@pramericalife.in

Local Office : 1st Floor, House No.6-3-1090/B/4, Survey No: 31/1, The Grand, Raj Bhavan Road, Somajiguda, Hyderabad – 500082, Telangana.

Head Office "Claims Helpdesk" contact details for Online Claim Intimation:

Dedicated Helpdesk email ID : claims@pramericalife.in

Dedicated WhatsApp Number : +918800300077

Other Contact:

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National Toll Free Number : 1800 102 7070 (9:30 AM to 6:30 PM, Mon to Sat)

Head Office Claims email ID: claims@pramericalife.in

In case of Escalations : **Mr. Antrix Sharma/ Mr. Rohan Bhatia**
0124- 469 7452, +918800300077

(Email – antrix.sharma@pramericalife.in & rohan.bhatia@pramericalife.in)

Download Death Claim Form from our website: <http://www.pramericalife.in/Downloads.aspx>

Pramerica Life Insurance Limited

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